



NEW FOREST HEART

Monthly Beat Report –
April 2020

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Hello and welcome to April's Beat Report for the New Forest Heart area. I am PCSO 14495 Richard Williams, one of the Beat Officers for this area, and I am based at Lyndhurst Police Station with my colleagues PC 20127 Steven Norris and we are responsible for Lyndhurst and the North of the Forest. PC 2901 Jason Eastwood and PCSO 14215 Vicki Pressey take care of the Forest south of Lyndhurst.

Beat Surgeries

Again this coming month as the lockdown continues we will NOT be holding our regular monthly face to face Beat Surgeries. But please remember that we are all still on duty and you can contact us via email, telephone or through our Facebook page. These are difficult times for all of us and we would encourage you to contact us if you need our help in any way. If we can help then we will.

We will be arranging some SAFE AT HOME events in May, the first of which is at ASDA in Totton on Wednesday 6th May between 3 and 5pm. These SAFE AT HOME events will be held at places where we are already gathering, like supermarkets, but where we can still maintain our social distancing. We have seen a rise in domestic abuse during the lockdown and these SAFE AT HOME events are designed to support victims of domestic abuse. There will also be some really useful information on keeping your children safe on line and how best to avoid any SCAMS, which sadly even at this time are on the increase. So if you are doing your shopping at ASDA in Totton on Wednesday 6th May between 3 and 5pm you'll see us there, and if we can help you in any way just ask. Experts will also be on hand to give you the very best advice.

Here are some of the COVID-19 related SCAMS to be aware of.

EMAIL, TEXT & PHONE CALL SCAMS

- An unexpected email from the government offering you money.
- The 'infection list' scam mimicking the World Health Organisation (WHO) claiming to provide a list or map of local infections.
- An email from HM Government asking for donations for the NHS.
- An HMRC email stating you are 'eligible to receive a tax refund'.
- Sale of fake COVID-19 swabbing tests, supplements, and anti-virus kits.
- A text message asking you to pay a fine as it says you have been 'recorded as leaving your home on three occasions' during the lockdown.
- A phone call stating 'government guidelines now require everyone to wear a mask outside the house, press 1 to purchase your mask'.

DOORSTEP CRIME

Cleansing services that offer to clean drives and doorways to kill bacteria or offering to 'decontaminate' the inside of your home.

Bogus healthcare workers offering to take your temperature or provide 'home-testing' for the virus.

Criminals offering to do your shopping. They take the money and do not return.

ADVICE & SUPPORT:

Always question unsolicited calls, texts or emails requesting your personal or financial information (name, address, bank details). To verify the company contact them directly using a known email or phone number. For advice on cybercrime, or to report suspicious emails, visit www.ncsc.gov.uk/cyberaware/home

Anyone who has been a victim of fraud or cybercrime can report it online at www.actionfraud.police.uk or call 0300 123 2040

Also our Facebook page is proving really useful during the lockdown so please like and share it and get as many of your friends and family to do the same. You can find us on Facebook at

NEW FOREST HEART COPS

We will also be holding two online Beat Surgeries in May. They will be 6.30pm on Wednesday 6th May and at 3pm on Wednesday 20th May. Just go to our Facebook page NEW FOREST HEART COPS and you'll be able to ask us questions without leaving the house.

Crimes are still being committed but not quite as many as before the lockdown. Two sheds and one garage have been broken into in May in Lyndhurst and a mini fridge and power tools stolen. Over £1,500 worth of power and garden tools were taken from an outbuilding in Bramshaw and a container on a building site in East End was broken into and lots of tools stolen.

The series of criminal damage in East Boldre has continued with the telephone box and the bus shelter targeted again this month, two bicycles have been stolen from gardens in Lyndhurst and drugs (mainly cannabis) have been seized from people in Brook, Emery Down and East Boldre.

These are difficult and unusual times and staying at home is tough isn't it but it seems to be working so thanks again to all of you who are helping us to protect the NHS and to save lives. If you think there is anything we at New Forest Heart Cops can help you with at this time or if you have vulnerable family, friends or neighbours you would like us to check on then please use the contact details below and if we can help we will.

For Lyndhurst and the North of the Forest its
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And for the Forest south of Lyndhurst its
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**Stay safe everyone and we look forward to seeing you
in person again soon**



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Deaf? Non-emergency text **07781 480999**
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