



24<sup>th</sup> July 2020

Dear resident

In this email

- Enjoy summer safely in the New Forest
- Play areas now open
- Voter registration
- School holiday activities
- Domestic abuse support

We are sending emails like this one to residents of the New Forest with information about our services, and updates as we respond to the Coronavirus (COVID-19) outbreak.

You can unsubscribe at any time – see the end of this email.

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## Enjoy summer safely in the New Forest

We've been helping businesses in the district apply the latest public health guidance so that they can reopen safely and with more local businesses starting to reopen, everyone living in and visiting the New Forest can do more of what they enjoy this summer.

We've been in touch with the district's restaurants, pubs and food manufacturers, hairdressers and barbers, hotels, bed and breakfasts, and caravan and camping sites to advise them on how to make their business COVID secure. You can see the information and advice on these measures at <https://www.newforest.gov.uk/article/1616>

If you're out supporting your local businesses, please follow the rules they have put in place. They may need to collect your customer information in support of the Test and Trace service.

If you have any queries or concerns about the measures a local business has in place, first please speak to the business themselves, or contact us at [eandr@nfdc.gov.uk](mailto:eandr@nfdc.gov.uk)

## **Go New Forest Card**

If you do want to support your local businesses to get back on their feet after lockdown, and save money yourself, you can with the Go New Forest Card. The card is available to buy for £10 for a year, giving you access to lots of special offers and deals on food, drink, goods and services across the district. Find out more at <https://card.gonewforest.com/>

## **Eat out to help out**

During August you can also get up to £10\* off per person on eat-in meals Mondays to Wednesdays at participating restaurants with the government's Eat Out to Help Out scheme.

The discount covers all food and non-alcoholic drinks. You don't need a voucher, just visit a venue taking part and your discount will be automatically taken from your bill.

Look out for local venues displaying the Eat Out To Help Out window stickers or posters. \*There are terms and conditions, find out more: <https://www.gov.uk/guidance/get-a-discount-with-the-eat-out-to-help-out-scheme>

## **New Forest code**

Along with our partners, we continue to remind visitors to follow the New Forest code and the nine ways everyone can respect the area:

- Keep your distance from the animals – don't feed or touch them

- Take litter and dog waste home
- No fires or barbecues
- Keep dogs under control. Don't let dogs approach or chase any animals
- Park only in car parks
- No wild camping
- Stick to the permitted cycle tracks
- Drive with care – animals on the road!
- Help wildlife by keeping to the main tracks

New Forest Code: <https://www.newforestnpa.gov.uk/news/new-forest-code/>

## **Latest guidance for staying safe outside the home:**

- You are required to wear a face covering in shops, supermarkets and on public transport.
  - You're recommended to also wear a face covering in other enclosed public spaces where social distancing is difficult and where there are people you do not normally meet.
  - You can meet other people in groups of two households in any location, or in a group of any six people outdoors.
  - Keep 2m away from anyone outside your household bubble where possible, and where that is not possible maintain 1m distance plus take other precautions against spreading the virus.
  - Wash or sanitise your hands thoroughly and regularly
  - If you have any coronavirus symptoms, stay home and get tested. Everyone can get a test for free. Find out how at <https://www.nhs.uk/conditions/coronavirus-covid-19/testing-and-tracing/get-an-antigen-test-to-check-if-you-have-coronavirus/>
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## Play areas now re-open

Play areas looked after by NFDC in the district are now all open, following government advice on how to re-open them safely.

To enjoy the playgrounds safely please follow the guidance on the signs we have put up, including bringing hand sanitiser, limit the time you are there if it is busy, maintain social distancing, and take your litter home.

There's more information about our play areas at <https://newforest.gov.uk/article/1218/Children-s-Play-Areas>

Please note: Other playgrounds in the district are managed by town and parish councils. Please see individual websites for details.

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## We'll be in touch about your voter registration

We may send you an email or a letter about your voter registration.

We have to update voter details for households across the district every year to make sure everyone, who is entitled to, can vote. When you hear from us please follow the instructions to respond online.

If you are one of the people who get an email about voter registration, it will come from this address:

[electoral.services.new.forest.district.council@notifications.service.gov.uk](mailto:electoral.services.new.forest.district.council@notifications.service.gov.uk).

You'll be asked to visit a website and enter unique codes to update the names and nationalities of voters in your household. We will not ask you for any other personal details, or for payment or bank details.

Find out more at <https://newforest.gov.uk/article/1503/Don-t-lose-your-voice-look-out-for-your-voter-registration-details-from-NFDC>

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## School holiday activities

If you are looking for childcare and holiday activity programmes in Hampshire, see the Family Information and Services Hub for details of activities, leisure and play <https://fish.hants.gov.uk/kb5/hampshire/directory/home.page>

You can see the latest Government Guidance applying to holiday activities at: <https://www.gov.uk/government/publications/guidance-for-parents-and-carers-of-children-attending-out-of-school-settings-during-the-coronavirus-covid-19-outbreak>

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## Domestic abuse support

Hampshire Domestic Abuse Service offers help and access to support for all those living or working with domestic abuse; victims and survivors of abuse, children living with domestic abuse, people who may be abusing someone and professionals seeking advice.

See <https://www.hants.gov.uk/socialcareandhealth/domesticabuse>

Call the Hampshire Domestic Abuse Advice line for victims on 03300 165 112. In an emergency always dial 999.

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- Latest information from NFDC: <https://www.newforest.gov.uk/coronavirus>
- Latest information from central government: <https://www.gov.uk/coronavirus>

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